



INDIVIDUAL CONSULTANT PROCUREMENT NOTICE

Date: October 8, 2021.

Country: Home-based with some mission travel.

Description of the assignment: The Regional Bureau for Latin America and the Caribbean (RBLAC) is looking for a consultant to support a series of five (5) digital events with the participation of strategic and relevant stakeholders Latin America and the Caribbean and the European Union, to promote the exchange of bi-regional perspectives on the effects of the pandemic on the tourism sector; address the challenges and opportunities associated with the recovery of more socially, economically, culturally, and environmentally sustainable tourism. Explore existing and new regional, triangular, and bi-regional cooperation mechanisms and instruments to enhance technical capacities and promote a sustainable transition of tourism.

Project name: 116730 – Acelerando el Progreso de los ODS en América Latina y el Caribe

Period of assignment/services (if applicable): October 2021

Technical and financial proposal should be submitted at the following email procurement.rblac.regionalhub@undp.org, **Subject: 19028-2021 – Sustainable Tourism Consultant** no later than **October 21, 2021 at 15:00 p.m., time of the Republic of Panama.**

Any request for clarification must be sent in writing, or by standard electronic communication to the address or e-mail indicated above no later than **October 14, 2021 at 15:00 p.m., time of the Republic of Panama.** Procurement Unit RSC LAC will respond in writing or by standard electronic mail and will send written copies of the response, including an explanation of the query without identifying the source of inquiry, to all consultants.

1. BACKGROUND

Following its mandate to promote dialogue between decision-makers and civil society representatives on priority issues for the countries of the European Union, Latin America and the Caribbean, the EU-LAC Foundation has promoted, since the outset of the COVID-19 pandemic, various spaces for the analysis of national, regional and multilateral approaches used to address the

effects of the pandemic and to shed light on policies and good practices, as well as bi-regional cooperation instruments, associated with the recovery from the pandemic that promote the economic, social and environmental dimensions of sustainable development. In the same way, the Latin American and Caribbean offices of the United Nations Development Programme (UNDP), in line with their mission to help countries develop policies, skills and institutional capacities to achieve the goals of the 2030 Agenda, have developed a database that is continuously updated with policy responses from each government, as well as multiple documents, reports and events focused on providing support and sharing solutions to mitigate the impact of the pandemic in the region. Taking into account the imperative need to identify viable and effective measures, instruments and practices to address the effects of the pandemic - which often exacerbated pre-existing structural weaknesses in our societies - and mindful of the fact that these should be resilience-oriented and transformative in the different dimensions of sustainable development, the EU-LAC Foundation and the UNDP have agreed to focus on tourism as a sector severely affected by the pandemic and to jointly organize a cycle of events to foster dialogue and the articulation of bi-regional perspectives on policies and initiatives employed in the European Union, Latin America and the Caribbean for the sustainable recovery of this sector.

2. SCOPE OF WORK, RESPONSIBILITIES AND DESCRIPTION OF THE PROPOSED ANALYTICAL WORK

The Regional Bureau for Latin America and the Caribbean (RBLAC) is looking for a consultant to support a series of five (5) digital events with the participation of strategic and relevant stakeholders Latin America and the Caribbean and the European Union, to promote the exchange of bi-regional perspectives on the effects of the pandemic on the tourism sector; address the challenges and opportunities associated with the recovery of more socially, economically, culturally, and environmentally sustainable tourism. Explore existing and new regional, triangular, and bi-regional cooperation mechanisms and instruments to enhance technical capacities and promote a sustainable transition of tourism.

The Sustainable Tourism Consultant will have the following responsibilities:

- Draft a policy brief summarizing the discussions of the five (5) bi-regional dialogues and proposing recommendations that can be used as a guide to policy actions and catalytic initiatives.
- Provide a written proposal to RBLAC of how to visualize the main results, promising initiatives, and policy recommendations in interactive infographics to be later included in the institutional webpages of UNDP and the EU-LAC Foundation.
- Monitor the development of UNDP's partnership with the European Union actors, ensuring the successful outcome of our joint events.
- Explore the horizon of emerging and future problems that can further develop the tourism sector of LAC and European countries and opportunities for the organization in this area and advise how to address them.
- For detailed information, please refer to Annex I.

3. REQUIREMENTS FOR EXPERIENCE AND QUALIFICATIONS

Mandatory requirements:

- Applicants must submit all required documents detailed in section 4.
- At least 5 years of working experience in programming, project management, technical assistance, or policy advice in or for international financial institutions, the European Union, United Nations or similar organizations.
- Proven track record of working in the tourism sector, international development issues, project management.

Candidates that do not meet the above mandatory requirements will be disqualified.

Required Skills and Experience:

I. Academic Qualifications:

- Academic Background: Master's degree in Business Administration, Sustainability, International Relations, Hospitality, Sustainable Tourism, Environmental Engineering, European Union Studies, International Development, Economic Development, or related topics.

II. General Experience:

- At least 5 years of working experience in programming, project management, technical assistance, or policy advice in or for international financial institutions, the European Union, United Nations or similar organizations.
- Proven track record of working in the tourism sector, international development issues, project management.

III. Specific experience:

- Proven relevant experience in LAC countries is an asset.
- Working experience in strategic communications with a proven record in management, tourism, media relations and sustainability.
- Excellent writing and editing skills with ability to synthesize complex and technical information from various sources into jargon-free, content for different audiences.

IV. Required Languages:

- Excellent oral and written communication skills in English. A second UN working language will be an asset.

4. DOCUMENTS TO BE INCLUDED WHEN SUBMITTING THE PROPOSALS.

Interested individual consultants must submit the following documents (in PDF format) duly signed to demonstrate their qualifications:

2.1 Proposal (in English) (mandatory): Brief description of why you consider yourself as the most suitable for the assignment, and a methodology, if applicable, on how you will approach and complete the assignment.

2.2 Financial Proposal (mandatory): The standard **Letter of Confirmation of Interest and Availability** supported by a breakdown of costs by components, which you must complete, sign and submit to UNDP. Please refer to **Annex II**.

The financial proposal shall specify a **lump sum amount in USD dollars**, and payment terms around specific and measurable (qualitative and quantitative) deliverables (i.e. whether payments fall in installments or upon completion of the entire contract). Payments are based upon output, i.e. upon delivery of the services specified in the TOR.

2.3 P11 form or CV (mandatory): Including experience in similar projects and at least **(3) professional references** (name, business occupation, e-mail, phone number).

2.4 Health Statement (mandatory): Self-declaration to be made and signed by the consultants to confirm that they are in good health and have the necessary insurance coverage and inoculations. It does not require a doctor to sign. **A copy of proof of insurance MUST be attached to this form.** Please refer to **Annex III**.

2.5 Beneficiary (mandatory): Personal information as name, address, ID, phone number of a beneficiary in case of death during the consultancy. **A copy of the beneficiary's personal identity document must be attached.** Please refer to **Annex IV**.

2.6 Two recommendations letters of previous experience (mandatory).

Candidates that do not meet the above mandatory requirements will be disqualified.

The financial proposal (Annex II) must be sent within the offer's email, in a separate attachment to the other documents.

Take note: Email size should not exceed 4 MB.

5. FINANCIAL PROPOSAL

• Lump sum contracts

The financial proposal shall specify a total lump sum amount, and payment terms around specific and measurable (qualitative and quantitative) deliverables (i.e. whether payments fall in installments or upon completion of the entire contract). Payments are based upon output, i.e. upon delivery of the services specified in the TOR. In order to assist the requesting unit in the comparison of financial proposals, the financial proposal will include a breakdown of this lump sum amount (including travel, per diems, and number of anticipated working days).

Travel

In the case of unforeseeable travel, payment of travel costs including tickets, lodging and terminal expenses should be agreed upon, between the respective business unit and Individual Consultant, prior to travel and will be reimbursed.

6. EVALUATION

2. Cumulative analysis

When using this weighted scoring method, the award of the contract should be made to the individual consultant whose offer has been evaluated and determined as:

- a) responsive/compliant/acceptable, and*
- b) Having received the highest score out of a pre-determined set of weighted technical and financial criteria specific to the solicitation.*

** Technical Criteria weight; 70%*

** Financial Criteria weight; 30%*

Only candidates obtaining a minimum of 70 points would be considered for the Financial Evaluation.

Criteria	Weight	Max. Point
<i>Technical</i>		
• <i>Criteria A</i>		
• <i>Criteria B</i>		
• <i>Criteria C</i>		
• <i>Criteria [...]</i>		
<i>Financial</i>		

ANNEXES

ANNEX I - TERMS OF REFERENCES (TOR);

ANNEX II - OFFEROR'S LETTER TO UNDP;

ANNEX III - STATEMENT OF HEALTH – INDIVIDUAL CONTRACTORS;

ANNEX IV - DESIGNATION OF BENEFICIARY FOR IC CONTRACT;

**ANNEX V - MODEL OF INDIVIDUAL CONSULTANT CONTRACT & GENERAL CONDITIONS
OF CONTRACTS FOR THE SERVICES OF INDIVIDUAL CONTRACTORS;**

ANNEX VI - EVALUATION CRITERIA.

UNITED NATIONS DEVELOPMENT PROGRAMME



TERMS OF REFERENCE

A. GENERAL INFORMATION

Title: Sustainable Tourism Consultant

Project: 116730 – Acelerando el Progreso de los ODS en América Latina y el Caribe

Type of Contract: Individual Contract

Direct Supervisor: RBLAC Advisor on Strategy and Communications

Duty Station: Home-based with some mission travel

Estimated Start Date: October 2021

Duration: 3 months

B. BACKGROUND

Following its mandate to promote dialogue between decision-makers and civil society representatives on priority issues for the countries of the European Union, Latin America and the Caribbean, the EU-LAC Foundation has promoted, since the outset of the COVID-19 pandemic, various spaces for the analysis of national, regional and multilateral approaches used to address the effects of the pandemic and to shed light on policies and good practices, as well as bi-regional cooperation instruments, associated with the recovery from the pandemic that promote the economic, social and environmental dimensions of sustainable development. In the same way, the Latin American and Caribbean offices of the United Nations Development Programme (UNDP), in line with their mission to help countries develop policies, skills and institutional capacities to achieve the goals of the 2030 Agenda, have developed a database that is continuously updated with policy responses from each government, as well as multiple documents, reports and events focused on providing support and sharing solutions to mitigate the impact of the pandemic in the region.

Taking into account the imperative need to identify viable and effective measures, instruments and practices to address the effects of the pandemic - which often exacerbated pre-existing structural weaknesses in our societies - and mindful of the fact that these should be resilience-oriented and transformative in the different dimensions of sustainable development, the EU-LAC Foundation and the UNDP have agreed to focus on tourism as a sector severely affected by the pandemic and to jointly organize a cycle of events to foster dialogue and the articulation of bi-regional perspectives on policies and initiatives employed in the European Union, Latin America and the Caribbean for the sustainable recovery of this sector.

C. PURPOSE

The Regional Bureau for Latin America and the Caribbean (RBLAC) is looking for a consultant to support a series of five (5) digital events with the participation of strategic and relevant stakeholders Latin America and the Caribbean and the European Union, to promote the exchange of bi-regional perspectives on the effects of the pandemic on the tourism sector; address the challenges and opportunities associated with the recovery of more socially, economically, culturally, and environmentally sustainable tourism. Explore existing and new regional, triangular, and bi-regional cooperation mechanisms and instruments to enhance technical capacities and promote a sustainable transition of tourism.

Specific activities and deliverables in support to these five (5) digital events are described both in the scope and expected deliverables sections of these TORs.

D. SCOPE OF WORK

The Sustainable Tourism Consultant, will have the following responsibilities:

- Draft a policy brief summarizing the discussions of the five (5) bi-regional dialogues and proposing recommendations that can be used as a guide to policy actions and catalytic initiatives.
- Provide a written proposal to RBLAC of how to visualize the main results, promising initiatives, and policy recommendations in interactive infographics to be later included in the institutional webpages of UNDP and the EU-LAC Foundation.
- Monitor the development of UNDP's partnership with the European Union actors, ensuring the successful outcome of our joint events.
- Explore the horizon of emerging and future problems that can further develop the tourism sector of LAC and European countries and opportunities for the organization in this area and advise how to address them.

E. EXPECTED OUTPUTS / DELIVERABLES

The following deliverables are expected from the consultancy:

Deliverable	Expected time of deliverable	Due Date	Review and Approval <i>(Indicate the title of supervisor)</i>
Deliverable 1: First draft of the policy brief summarizing the discussions of the bi-regional dialogues completed so far,	3 weeks after signature of contract.	Nov 21	Senior Advisor on Strategy and Communications.

proposing recommendations that can be used as a guide to policy actions and catalytic initiatives.			
Deliverable 2: In line with revision of draft text revised by UNDP and EU-LAC Foundation, a completed policy brief summarizing the discussions of all the five (5) bi-regional dialogues and proposing recommendations that can be used as a guide to policy actions and catalytic initiatives.	8 weeks after signature of contract.	Dec 21	Senior Advisor on Strategy and Communications.
Deliverable 3: A written proposal of how to visualize the main results, promising initiatives, and policy recommendations presented throughout the five (5) bi-regional dialogues in interactive infographics to be later included in the institutional webpages of UNDP and the EU-LAC Foundation.	10 weeks after signature of contract.	Dec 21	Senior Advisor on Strategy and Communications.

F. INSTITUTIONAL ARRANGEMENTS

- Direct Supervisor: RBLAC Senior Advisor on Strategy and Communications in close coordination with the Partnership Advisor.
- Consultant will report to supervisor based on the table above, indicating the expected outputs and their timeliness.
- The Consultant will be responsible for providing her/his own workstation (i.e. laptop, internet, phone, scanner/printer, etc.) and must have access to reliable internet connection.
- The consultant must advise within 48 hours whether s/he is available to deliver the requested service.
- Payments will be made upon submission of a detailed time sheet and certification of payment form, and acceptance and confirmation by the Supervisor and outputs delivered. If the quality does not meet standards or requirements, the consultant will be asked to rewrite or revise (as necessary) the document before proceeding to payment.

G. DURATION OF THE WORK

The duration of this consultancy is 3 months.

H. DUTY STATION

The Consultant will be home-based. Any eventual mission travel is subject to budget availability and COVID-19 travel restrictions.

Travel

- International travel may be required- total number of days and timing to be determined.
- Any necessary missions must be approved in advance and in writing by the supervisor.
- Travel will be processed under UNDP Travel regulations using economy air fare, with most direct, most economic route for each mission.
- The UNDP Advanced and Basic Security in the Field II courses must be successfully completed prior to commencement of travel.
- Individual Consultants are responsible for ensuring they have vaccinations/inoculations when travelling to certain countries, as designated by the UN Medical Director.
- Consultants are required to comply with the United Nations (UN) security directives set forth under <https://dss.un.org/dssweb/>.
- Consultants are responsible for obtaining any visas and security clearances needed in connection with travel with the necessary support from UNDP.

All related travel expenses will be paid separately through the project travel fund and processed under UNDP rules and regulations. Submission of an F-10 claim form and supporting documents will be required. Costs for airfares, terminal expenses, and living allowances should not be included in financial proposal.

I. QUALIFICATIONS OF THE SUCCESSFUL CONTRACTOR

Mandatory requirements:

- Applicants must submit all required documents detailed in section 4.
- At least 5 years of working experience in programming, project management, technical assistance, or policy advice in or for international financial institutions, the European Union, United Nations or similar organizations.
- Proven track record of working in the tourism sector, international development issues, project management.

Candidates that do not meet the above mandatory requirements will be disqualified.

Required Skills and Experience:

I. Academic Qualifications:

- Academic Background: Master’s degree in Business Administration, Sustainability, International Relations, Hospitality, Sustainable Tourism, Environmental Engineering, European Union Studies, International Development, Economic Development, or related topics.

II. General Experience:

- At least 5 years of working experience in programming, project management, technical assistance, or policy advice in or for international financial institutions, the European Union, United Nations or similar organizations.
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III. Specific experience:

- Proven relevant experience in LAC countries is an asset.
- Working experience in strategic communications with a proven record in management, tourism, media relations and sustainability.
- Excellent writing and editing skills with ability to synthesize complex and technical information from various sources into jargon-free, content for different audiences.

IV. Required Languages:

- Excellent oral and written communication skills in English. A second UN working language will be an asset.

J. SCOPE OF BID PRICE AND SCHEDULE OF PAYMENTS

Payments will be made through a lump sum divided in three (3) equal installments upon submitted satisfactory progress report against deliverables and upon its acceptance by the Supervisor/Certifying Officer. All deliverables should be submitted to UNDP by the Consultant in English.

Schedule of Payments

Deliverable	Due Date	%
Deliverable 1: First draft of the policy brief summarizing the discussions of the bi-regional dialogues completed so far, proposing recommendations that can be used as a guide to policy actions and catalytic initiatives.	Nov 21	30%

<p>Deliverable 2: In line with revision of draft text revised by UNDP and EU-LAC Foundation, a completed policy brief summarizing the discussions of all the five (5) bi-regional dialogues and proposing recommendations that can be used as a guide to policy actions and catalytic initiatives.</p>	Dec 21	30%
<p>Deliverable 3: A written proposal of how to visualize the main results, promising initiatives, and policy recommendations presented throughout the five (5) bi-regional dialogues in interactive infographics to be later included in the institutional webpages of UNDP and the EU-LAC Foundation.</p>	Dec 21	40%
Total	100%	

Travel costs related to the possible missions to Europe and CIS region (and other regions as per needed), will be paid separately to the Consultant following UNDP’s rules and regulations.

Signed contracts in the individual agreement mode do not entail any advance fees either at the contract start date or at the start of the specific consulting periods.

When travel is necessary, economic air fare will be provided to travel, by the most direct and economic route and for as many travel hours as needed, to the place and country where the expert is to provide his/her services, and the expert will be paid the respective terminal expenses and 100% of his/her respective daily expenses according to the United Nations rate for the place and country in which the services are to be provided.

K. RECOMMENDED PRESENTATION OF PROPOSAL AND OTHER RELEVANT INFORMATION

In order to be considered, the candidate must submit:

- His or her curriculum vitae.
- A lump sum proposal in US dollars.
- Two recommendations letters of previous experience.

The selected consultants will have the obligation to:

1. Before any travel, obtain the security permits for traveling to the countries where the services will be required. These permits may be obtained at www.undss.org.
2. Have the contract signed by the UNDP and the expert before starting the work and before starting any travel. If the expert travels and starts the work without having signed the contract, the work and travel will be at the expert’s own risk and responsibility.
3. All background compiled, and deliverables produced by the expert are the property of the UNDP. The expert must obtain written permission from the UNDP to use all or part of the documents for any other consulting or work.

ANNEX II

OFFEROR'S LETTER TO UNDP CONFIRMING INTEREST AND AVAILABILITY FOR THE INDIVIDUAL CONTRACTOR (IC) ASSIGNMENT

Date _____

Dear Sir/Madam

United Nations Development Programme
Regional Centre for Latin America and the Caribbean

Dear Sir/Madam:

I hereby declare that:

- a) I have read, understood and hereby accept the Terms of Reference describing the duties and responsibilities for process **19028-2021 – Sustainable Tourism Consultant**;
- b) I have also read, understood and hereby accept UNDP's General Conditions of Contract for the Services of the Individual Contractors;
- c) I hereby propose my services and I confirm my interest in performing the assignment through the submission of my CV or Personal History Form (P11) which I have duly signed and attached hereto as Annex 1;
- d) I hereby propose to complete the services based on the following payment method:
 A lump sum of _____ [state amount in words and in numbers, indicating exact currency]; payable against deliverable as described in the Terms of Reference.
- e) For your evaluation, the breakdown of the abovementioned all-inclusive amount is attached hereto as Annex 2 [Not Applicable] ;
- f) I recognize that the payment of the abovementioned amounts due to me shall be based on my delivery of outputs within the timeframe specified in the TOR, which shall be subject to UNDP's review, acceptance and payment certification procedures;
- g) This offer shall remain valid for a total period of _____ days [*minimum of 90 days*] after the submission deadline;
- h) I confirm that I have no first-degree relative (mother, father, son, daughter, spouse/partner, brother or sister) currently employed with any UN agency or office [*disclose the name of the relative, the UN office employing the relative, and the relationship if, any such relationship exists*];

i) If I am selected for this assignment, I shall *[pls. check the appropriate box]:*

- Sign an Individual Contract with UNDP;
 - Request my employer *[state name of company/organization/institution]* to sign with UNDP a Reimbursable Loan Agreement (RLA), for and on my behalf. The contact person and details of my employer for this purpose are as follows:
-

j) I hereby confirm that *[check all that applies]:*

- At the time of this submission, I have no active Individual Contract or any form of engagement with any Business Unit of UNDP;
- I am currently engaged with UNDP and/or other entities for the following work:

Assignment	Contract Type	UNDP Business Unit / Name of Institution/Company	Contract Duration	Contract Amount

- I am also anticipating conclusion of the following work from UNDP and/or other entities for which I have submitted a proposal:

Assignment	Contract Type	Name of Institution/ Company	Contract Duration	Contract Amount

k) I fully understand and recognize that UNDP is not bound to accept this proposal, and I also understand and accept that I shall bear all costs associated with its preparation and submission and that UNDP will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the selection process.

l) ***If you are a former staff member of the United Nations recently separated, pls. add this section to your letter:*** I hereby confirm that I have complied with the minimum break in service required before I can be eligible for an Individual Contract.

m) I also fully understand that, if I am engaged as an Individual Contractor, I have no expectations nor entitlements whatsoever to be re-instated or re-employed as a staff member.

n) I also fully understand that, if I am engaged as an Individual Contractor, I have no expectations nor entitlements whatsoever to be re-instated or re-employed as a staff member.

o) Are any of your relatives employed by UNDP, any other UN organization or any other public international organization?

YES NO

If the answer is "yes", give the following information:

Name	Relationship	Name of International Organization

p) Do you have any objections to our making enquiries of your present employer?

YES NO

q) Are you now, or have you ever been a permanent civil servant in your government's employ?

YES NO If answer is "yes", WHEN?

r) REFERENCES: List three persons, not related to you, who are familiar with your character and qualifications.

Full Name	Full Address	Business or Occupation

s) Have you been arrested, indicted, or summoned into court as a defendant in a criminal proceeding, or convicted, fined or imprisoned for the violation of any law (excluding minor traffic violations)?

YES NO If "yes", give full particulars of each case in an attached statement.

I certify that the statements made by me in answer to the foregoing questions are true, complete and correct to the best of my knowledge and belief. I understand that any misrepresentation or material omission made on a Personal History form or other document requested by the Organization may result in the termination of the service contract or special services agreement without notice.

Full Name and Signature:

Date Signed:

Annexes *[please check all that applies]:*

- CV shall include Education/Qualification, Professional Certification, Employment Records /Experience
- Breakdown of Costs Supporting the Final All-Inclusive Price as per Template
- Brief Description of Approach to Work (if required by the TOR)

Important Note: Please submit this form duly signed.

**BREAKDOWN OF COSTS¹
SUPPORTING THE ALL-INCLUSIVE FINANCIAL PROPOSAL**

A) Breakdown of Cost by Deliverables*

Deliverables	Percentage of Total Price (Weight for payment)	Amount USD
1. Deliverable 1: First draft of the policy brief summarizing the discussions of the bi-regional dialogues completed so far, proposing recommendations that can be used as a guide to policy actions and catalytic initiatives.	30%	US\$
2. Deliverable 2: In line with revision of draft text revised by UNDP and EU-LAC Foundation, a completed policy brief summarizing the discussions of all the five (5) bi-regional dialogues and proposing recommendations that can be used as a guide to policy actions and catalytic initiatives.	30%	US\$
3. Deliverable 3: A written proposal of how to visualize the main results, promising initiatives, and policy recommendations presented throughout the five (5) bi-regional dialogues in interactive infographics to be later included in the institutional webpages of UNDP and the EU-LAC Foundation.	40%	US\$
Total	100%	USD

**Basis for payment tranche*

¹ The costs should only cover the requirements identified in the Terms of Reference (TOR)

ANNEX III



*Empowered lives.
Resilient nations.*

STATEMENT OF HEALTH – INDIVIDUAL CONTRACTORS

Name of Consultant/Individual Contractor:
Last Name, First Name

Statement of Good Health

In accordance with the provisions of Clause 5 of the [General Terms & Conditions for Individual Contractors](#), I am submitting this statement to certify that I am in good health and take full responsibility for the accuracy of this Statement. I am aware that information pertaining to inoculation requirements in respect of official travel to countries can be referred to at <http://www.who.int/ith>.

I certify that my medical insurance coverage is valid for the period from to (if applicable)

I certify that my medical insurance covers medical evacuations at Duty Station(s): Duty Station(s) Rating: "B through E". Duty stations with "A" or "H" do not require medical evacuation coverage.

The name of my medical insurance carrier is:

Policy Number:

Telephone Number of Medical Insurance Carrier:

A copy of proof of insurance MUST be attached to this form.

Signature of Consultant/Individual Contractor

Date

This statement is only valid for Consultant/Individual Contractor Contract No.

Signature of Officer Supervising the Contract

Name

Business Unit

ANNEX IV



Empowered lives.
Resilient nations.

DESIGNATION OF BENEFICIARY

FOR IC CONTRACT

By this means, I, _____ citizen _____, with personal identity document No. _____, designate _____ as my beneficiary, in case of injury, disability or death during the service period and contract, to receive all the amounts pending due in accordance with the provisions of the Contract signed with the United Nations Development Program (UNDP).

Full details of the beneficiary:

Full Name:	
ID:	
Address:	
Phone Number:	
Email:	

Note: a copy of the beneficiary's personal identity document must be attached.

Consultant's Signature:	
Date:	

ANNEX V



UNITED NATIONS DEVELOPMENT PROGRAMME

Contract for the Services of An Individual Contractor

No _____

This Contract is entered into on [insert date] between the United Nations Development Programme (hereinafter referred to as "UNDP") and _____ (hereinafter referred to as "the Individual Contractor") whose address is _____.

WHEREAS UNDP desires to engage the services of the Individual Contractor on the terms and conditions hereinafter set forth, and:

WHEREAS the Individual Contractor is ready and willing to accept this Contract with UNDP on the said terms and conditions,

NOW, THEREFORE, the Parties hereby agree as follows:

1. Nature of services

The Individual Contractor shall perform the services as described in the Terms of References which form an integral part of this Contract and are attached hereto as *Annex I* in the following Duty Station(s):
_____.

2. Duration

This Individual Contract shall commence on [insert date], and shall expire upon satisfactory completion of the services described in the Terms of Reference mentioned above, but not later than [insert date], unless sooner terminated in accordance with the terms of this Contract. This Contract is subject to the General Conditions of Contract for Individual contractors which are available on UNDP website at www.undp.org/procurement and are attached hereto as [Annex II](#).

3. Consideration

As full consideration for the services performed by the Individual Contractor under the terms of this Contract, including, unless otherwise specified, his/her travel to and from the Duty Station(s), any other travel required in the fulfillment of the Terms of Reference in Annex I, and living expenses in the Duty Station(s), UNDP shall pay the Individual Contractor a total of [currency] ----- in accordance with the table set forth below¹. Payments shall be made following certification by UNDP that the services related to each Deliverable, as described below, have been satisfactorily performed and the Deliverables have been achieved by or before the due dates specified below, if any.

DELIVERABLES	DUE DATE	AMOUNT IN [CURRENCY]
TOTAL IN [CURRENCY]		

¹ For payments which are not output-based lump sum, indicate the maximum number of working days/hours/units, any out of pocket expense (travel, per diem...) and the corresponding fee/cost in the Deliverable (s) table.

If unforeseen travel outside the Duty Station not required by the Terms of Reference is requested by UNDP, and upon prior written agreement, such travel shall be at UNDP's expense and the Individual Contractor shall receive a *per diem* not to exceed United Nations daily subsistence allowance rate in such other location(s).

Where two currencies are involved, the rate of exchange shall be the official rate applied by the United Nations on the day the UNDP instructs its bank to effect the payment(s).

1. Rights and Obligations of the Individual contractor

The rights and obligations of the Individual Contractor are strictly limited to the terms and conditions of this Contract, including its Annexes. Accordingly, the Individual Contractor shall not be entitled to any benefit, payment, subsidy, compensation or entitlement, except as expressly provided in this Contract. The Individual Contractor shall be solely liable for claims by third parties arising from the Individual Contractor's own acts or omissions in the course of performing this Contract, and under no circumstances shall UNDP be held liable for such claims by third parties.

2. Beneficiary

The Individual Contractor selects _____ as beneficiary of any amounts owed under this Contract in the event of death of the Individual Contractor while performing services hereunder. This includes the payment of any service-incurred liability insurance attributable to the performance of the services for UNDP.

Mailing address, email address and phone number of beneficiary:

Mailing address, email address and phone number of emergency contact (if different from beneficiary):

IN WITNESS WHEREOF, the Parties hereto have executed this Contract.

By signing below, I, the Individual Contractor, acknowledge and agree that I have read and accept the terms of this Contract, including the General Conditions of Contracts for Individual contractors available on UNDP website at www.undp.org/procurement and attached hereto in Annex II which form an integral part of this Contract, and that I have read and understood, and agree to abide by the standards of conduct set forth in the Secretary-General's bulletins ST/SGB/2003/13 of 9 October 2003, entitled "Special Measures for Protection from Sexual Exploitation and Sexual Abuse" and ST/SGB/2002/9 of 18 June 2002, entitled "Regulations Governing the Status, Basic Rights and Duties of Officials other than Secretariat Officials, and Experts on Mission".

The Individual Contractor has submitted a Statement of Good Health and confirmation of immunization.

AUTHORIZING OFFICER: United Nations Development Programme		INDIVIDUAL CONTRACTOR:	
Signature:		Signature:	
Name:		Name:	
Title:		Title:	
Date:		Date:	



UNITED NATIONS DEVELOPMENT PROGRAMME

GENERAL CONDITIONS OF CONTRACTS FOR THE SERVICES OF INDIVIDUAL CONTRACTORS

1. LEGAL STATUS

The Individual contractor shall have the legal status of an independent contractor vis-à-vis the United Nations Development Programme (UNDP), and shall not be regarded, for any purposes, as being either a “staff member” of UNDP, under the UN’ Staff Regulations and Rules, or an “official” of UNDP, for purposes of the Convention on the Privileges and Immunities of the United Nations, adopted by the General Assembly of the United Nations on 13 February 1946. Accordingly, nothing within or relating to the Individual Contract shall establish the relationship of employer and employee, or of principal and agent, between UNDP and the Individual contractor. The officials, representatives, employees or subcontractors of UNDP and of the Individual contractor, if any, shall not be considered in any respect as being the employees or agents of the other, and UNDP and the Individual contractor shall be solely responsible for all claims arising out of or relating to its engagement of such persons or entities.

2. STANDARDS OF CONDUCT

In General: The Individual contractor shall neither seek nor accept instructions from any authority external to UNDP in connection with the performance of its obligations under the Individual Contract. Should any authority external to UNDP seek to impose any instructions on the Individual Contract regarding the Individual contractor’s performance under the Individual Contract, the Individual contractor shall promptly notify UNDP and shall provide all reasonable assistance required by UNDP. The Individual contractor shall not take any action in respect of its performance of the Individual Contract or otherwise related to its obligations under the Individual Contract that may adversely affect the interests of UNDP, and the Individual contractor shall perform its obligations under the Individual Contract with the fullest regard to the interests of UNDP. The Individual contractor warrants that it has not and shall not offer any direct or indirect benefit arising from or related to the performance of the Individual Contract or the award thereof to any representative, official, employee or other agent of UNDP. The Individual contractor shall comply with all laws, ordinances, rules and regulations bearing upon the performance of its obligations under the Individual Contract. In the performance of the Individual Contract the Individual contractor shall comply with the standards of conduct set in the Secretary General’s Bulletin ST/SGB/2002/9 of 18 June 2002, entitled “Regulations Governing the Status, Basic Rights and Duties of Officials other than Secretariat Officials, and Expert on Mission”. The individual contractor must comply with all Security Directives issued by UNDP. Failure to comply with such security directives is grounds for termination of the Individual contractor for cause. Prohibition of Sexual Exploitation and Abuse: In the performance of the Individual Contract, the Individual contractor shall comply with the standards of conduct set forth in the Secretary-General’s bulletin ST/SGB/2003/13 of 9 October 2003, concerning “Special measures for protection from sexual exploitation and sexual abuse”. In particular, the Individual contractor shall not engage in any conduct that would constitute sexual exploitation or sexual abuse, as defined in that bulletin. The Individual contractor acknowledges and agrees that any breach of any of the provisions hereof shall constitute a breach of an essential term of the Individual Contract, and, in addition to any other legal rights or remedies available to any person, shall give rise to grounds for termination of the Individual Contract. In addition, nothing herein shall limit the right of UNDP to refer any alleged breach of the foregoing standards of conduct to the relevant national authorities for appropriate legal action.

3. TITLE RIGHTS, COPYRIGHTS, PATENTS AND OTHER PROPRIETARY RIGHTS

Title to any equipment and supplies that may be furnished by UNDP to the Individual contractor for the performance of any obligations under the Individual Contract shall rest with UNDP, and any such equipment shall be returned to

UNDP at the conclusion of the Individual Contract or when no longer needed by the Individual contractor. Such equipment, when returned to UNDP, shall be in the same condition as when delivered to the Individual contractor, subject to normal wear and tear, and the Individual contractor shall be liable to compensate UNDP for any damage or degradation of the equipment that is beyond normal wear and tear. UNDP shall be entitled to all intellectual property and other proprietary rights, including, but not limited to, patents, copyrights and trademarks, with regard to products, processes, inventions, ideas, know-how or documents and other materials which the Individual contractor has developed for UNDP under the Individual Contract and which bear a direct relation to or are produced or prepared or collected in consequence of, or during the course of, the performance of the Individual Contract, and the Individual contractor acknowledges and agrees that such products, documents and other materials constitute works made for hire for UNDP. However, to the extent that any such intellectual property or other proprietary rights consist of any intellectual property or other proprietary rights of the Individual contractor: (a) that pre-existed the performance by the Individual contractor of its obligations under the Individual Contract, or (b) that the Individual contractor may develop or acquire, or may have developed or acquired, independently of the performance of its obligations under the Individual Contract, UNDP does not and shall not claim any ownership interest thereto, and the Individual contractor grants to UNDP a perpetual license to use such intellectual property or other proprietary right solely for the purposes of and in accordance with the requirements of the Contract. At the request of UNDP, the Individual contractor shall take all necessary steps, execute all necessary documents and generally assist in securing such proprietary rights and transferring or licensing them to UNDP in compliance with the requirements of the applicable law and of the Individual Contract. Subject to the foregoing provisions, all maps, drawings, photographs, mosaics, plans, reports, estimates, recommendations, documents and all other data compiled by or received by the Individual contractor under the Individual Contract shall be the property of UNDP, shall be made available for use or inspection by UNDP at reasonable times and in reasonable places, shall be treated as confidential and shall be delivered only to UNDP authorized officials on completion of work under the Individual Contract.

4. CONFIDENTIAL NATURE OF DOCUMENTS AND INFORMATION

Information and data that are considered proprietary by either UNDP or the Individual contractor or that are delivered or disclosed by one of them (“Discloser”) to the other (“Recipient”) during the course of performance of the Individual Contract, and that are designated as confidential (“Information”), shall be held in confidence and shall be handled as follows. The Recipient of such Information shall use the same care and discretion to avoid disclosure, publication or dissemination of the Discloser’s Information as it uses with its own similar information that it does not wish to disclose, publish or disseminate, and the Recipient may otherwise use the Discloser’s Information solely for the purpose for which it was disclosed. The Recipient may disclose confidential Information to any other party with the Discloser’s prior written consent, as well as to the Recipient’s employees, officials, representatives and agents who have a need to know such confidential Information solely for purposes of performing obligations under the Individual Contract. Subject to and without any waiver of the privileges and immunities of UNDP, the Individual contractor may disclose Information to the extent required by law, *provided that* the Individual contractor will give UNDP sufficient prior notice of a request for the disclosure of Information in order to allow UNDP to have a reasonable opportunity to take protective measures or such other action as may be appropriate before any such disclosure is made. UNDP may disclose Information to the extent as required pursuant to the Charter of the United Nations, resolutions or regulations of the General Assembly or its other governing bodies, or rules promulgated by the Secretary-General. The Recipient shall not be recluded from disclosing Information that is obtained by the Recipient from a third party without restriction, is disclosed by the Discloser to a third party without any obligation of confidentiality, is previously known by the Recipient, or at any time is developed by the Recipient completely independently of any disclosures hereunder. These obligations and restrictions of confidentiality shall be effective during the term of the Individual Contract, including any extension thereof, and, unless otherwise provided in the Individual Contract, shall remain effective following any termination of the Individual Contract.

5. TRAVEL, MEDICAL CLEARANCE AND SERVICE-INCURRED DEATH, INJURY OR ILLNESS

If the Individual contractor is required by UNDP to travel beyond commuting distance from the Individual contractor’s usual place of residence, and upon prior written agreement, such travel shall be at the expense of UNDP. Such travel shall be at economy fare when by air. UNDP may require the Individual contractor to submit a Statement of Good Health from a recognized physician prior to commencement of work in any offices or premises of UNDP or before engaging in any travel required by UNDP or connected with the performance of the Individual Contract. The

Individual contractor shall provide such a Statement of Good Health as soon as practicable following such request, and prior to engaging in any such travel, and the Individual contractor warrants the accuracy of any such Statement, including, but not limited to, confirmation that the Individual contractor has been fully informed regarding the requirements for inoculations for the country or countries to which travel may be authorized. In the event of the death, injury or illness of the Individual contractor which is attributable to the performance of services on behalf of UNDP under the terms of the Individual Contract while the Individual contractor is traveling at UNDP expense or is performing any services under the Individual Contract in any offices or premises of UNDP, the Individual contractor or the Individual contractor's dependents, as appropriate, shall be entitled to compensation equivalent to that provided under the UNDP insurance policy, available upon request.

6. PROHIBITION ON ASSIGNMENT; MODIFICATIONS

The Individual contractor may not assign, delegate, transfer, pledge or make any other disposition of the Individual Contract, of any part thereof, or of any of the rights, claims or obligations under the Individual Contract except with the prior written authorization of UNDP, and any attempt to do so shall be null and void. The terms or conditions of any supplemental undertakings, licenses or other forms of Individual Contract concerning any goods or services to be provided under the Individual Contract shall not be valid and enforceable against UNDP nor in any way shall constitute an Individual Contract by UNDP thereto, unless any such undertakings, licenses or other forms of Individual Contract are the subject of a valid written undertaking by UNDP. No modification or change in the Individual Contract shall be valid and enforceable against UNDP unless provided by means of a valid written amendment to the Individual Contract signed by the Individual contractor and an authorized official or appropriate contracting authority of UNDP.

7. SUBCONTRACTORS

In the event that the Individual contractor requires the services of subcontractors to perform any obligations under the Individual Contract, the Individual contractor shall obtain the prior written approval of UNDP for any such subcontractors. UNDP may, in its sole discretion, reject any proposed subcontractor or require such subcontractor's removal without having to give any justification therefore, and such rejection shall not entitle the Individual contractor to claim any delays in the performance, or to assert any excuses for the non-performance, of any of its obligations under the Individual Contract. The Individual contractor shall be solely responsible for all services and obligations performed by its subcontractors. The terms of any subcontract shall be subject to and shall be construed in a manner that is fully in accordance with, all of the terms and conditions of the Individual Contract.

8. USE OF NAME, EMBLEM OR OFFICIAL SEAL OF THE UNITED NATIONS

The Individual contractor shall not advertise or otherwise make public for purposes of commercial advantage or goodwill that it has a contractual relationship with UNDP, nor shall the Individual contractor, in any manner whatsoever, use the name, emblem or official seal of UNDP, or any abbreviation of the name of UNDP, in connection with its business or otherwise without the written permission of UNDP.

9. INDEMNIFICATION

The Individual contractor shall indemnify, defend, and hold and save harmless UNDP, and its officials, agents and employees, from and against all suits, proceedings, claims, demands, losses and liability of any kind or nature, including, but not limited to, all litigation costs and expenses, attorney's fees, settlement payments and damages, based on, arising from, or relating to: (a) allegations or claims that the use by UNDP of any patented device, any copyrighted material or any other goods or services provided to UNDP for its use under the terms of the Individual Contract, in whole or in part, separately or in combination, constitutes an infringement of any patent, copyright, trademark or other intellectual property right of any third party; or (b) any acts or omissions of the Individual contractor, or of any subcontractor or anyone directly or indirectly employed by them in the performance of the Individual Contract, which give rise to legal liability to anyone not a party to the Individual Contract, including, without limitation, claims and liability in the nature of a claim for workers' compensation.

10. INSURANCE

The Individual contractor shall pay UNDP promptly for all loss, destruction or damage to the property of UNDP

caused by the Individual contractor, or of any subcontractor, or anyone directly or indirectly employed by them in the performance of the Individual Contract. The Individual contractor shall be solely responsible for taking out and for maintaining adequate insurance required to meet any of its obligations under the Individual Contract, as well as for arranging, at the Individual contractor's sole expense, such life, health and other forms of insurance as the Individual contractor may consider to be appropriate to cover the period during which the Individual contractor provides services under the Individual Contract. The Individual contractor acknowledges and agrees that none of the insurance arrangements the Individual contractor may make shall, in any way, be construed to limit the Individual contractor's liability arising under or relating to the Individual Contract.

11. ENCUMBRANCES AND LIENS

The Individual contractor shall not cause or permit any lien, attachment or other encumbrance by any person to be placed on file or to remain on file in any public office or on file with UNDP against any monies due to the Individual contractor or to become due for any work done or against any goods supplied or materials furnished under the Individual Contract, or by reason of any other claim or demand against the Individual contractor.

12. FORCE MAJEURE; OTHER CHANGES IN CONDITIONS

In the event of and as soon as possible after the occurrence of any cause constituting *force majeure*, the Individual contractor shall give notice and full particulars in writing to UNDP of such occurrence or cause if the Individual contractor is thereby rendered unable, wholly or in part, to perform its obligations and meet its responsibilities under the Individual Contract. The Individual contractor shall also notify UNDP of any other changes in conditions or the occurrence of any event, which interferes or threatens to interfere with its performance of the Individual Contract. Not more than fifteen (15) days following the provision of such notice of *force majeure* or other changes in conditions or occurrence, the Individual contractor shall also submit a statement to UNDP of estimated expenditures that will likely be incurred for the duration of the change in conditions or the event. On receipt of the notice or notices required hereunder, UNDP shall take such action as it considers, in its sole discretion, to be appropriate or necessary in the circumstances, including the granting to the Individual contractor of a reasonable extension of time in which to perform any obligations under the Individual Contract.

If the Individual contractor is rendered permanently unable, wholly or in part, by reason of *force majeure* to perform its obligations and meet its responsibilities under the Individual Contract, UNDP shall have the right to suspend or terminate the Individual Contract on the same terms and conditions as are provided for below, under "Termination", except that the period of notice shall be five (5) days instead of any other period of notice. In any case, UNDP shall be entitled to consider the Individual contractor permanently unable to perform its obligations under the Individual Contract in the case of the Individual contractor's suffering any period of suspension in excess of thirty (30) days. *Force majeure* as used herein means any unforeseeable and irresistible act of nature, any act of war (whether declared or not), invasion, revolution, insurrection, or any other acts of a similar nature or force, *provided that* such acts arise from causes beyond the control and without the fault or negligence of the Individual contractor. The Individual contractor acknowledges and agrees that, with respect to any obligations under the Individual Contract that the Individual contractor must perform in or for any areas in which UNDP is engaged in, preparing to engage in, or disengaging from any peacekeeping, humanitarian or similar operations, any delay or failure to perform such obligations arising from or relating to harsh conditions within such areas or to any incidents of civil unrest occurring in such areas shall not, in and of itself, constitute *force majeure* under the Individual Contract.

13. TERMINATION

Either party may terminate the Individual Contract, in whole or in part, upon giving written notice to the other party. The period of notice shall be five (5) days in the case of Individual Contracts for a total period of less than two (2) months and fourteen (14) days in the case of contracts for a longer period. The initiation of conciliation or arbitral proceedings, as provided below, shall not be deemed to be a "cause" for or otherwise to be in itself a termination of the Individual Contract.

UNDP may, without prejudice to any other right or remedy available to it, terminate the Individual Contract forthwith in the event that: (a) the Individual contractor is adjudged bankrupt, or is Article II, section 7, of the Convention on the Privileges and Immunities of the United Nations provides, *inter alia*, that the United Nations, including its subsidiary organs, is exempt from all direct taxes, except charges for public utility services, and is exempt from customs restrictions, duties and charges of a similar nature in respect of articles imported or exported for its official

use. In the event any governmental authority refuses to recognize the exemptions of the United Nations from such taxes, restrictions, duties or charges, the Individual contractor shall immediately consult with UNDP to determine a mutually acceptable procedure. UNDP shall have no liability for taxes, duties or other similar charges payable by the Individual contractor in respect of any amounts paid to the Individual contractor under this Individual Contract, and the Individual contractor acknowledges that UNDP will not issue any statements of earnings to the Individual contractor in respect of any such payments. liquidated, or becomes insolvent, applies for moratorium or stay on any payment or repayment obligations, or applies to be declared insolvent; (b) the Individual contractor is granted a moratorium or a stay or is declared insolvent; the Individual contractor makes an assignment for the benefit of one or more of its creditors; (c) a Receiver is appointed on account of the insolvency of the Individual contractor; (d) the Individual contractor offers a settlement in lieu of bankruptcy or receivership; or (e) UNDP reasonably determines that the Individual contractor has become subject to a materially adverse change in its financial condition that threatens to endanger or otherwise substantially affect the ability of the Individual contractor to perform any of its obligations under the Individual Contract. In the event of any termination of the Individual Contract, upon receipt of notice of termination by UNDP, the Individual contractor shall, except as may be directed by UNDP in the notice of termination or otherwise in writing: (a) take immediate steps to bring the performance of any obligations under the Individual Contract to a close in a prompt and orderly manner, and in doing so, reduce expenses to a minimum; (b) refrain from undertaking any further or additional commitments under the Individual Contract as of and following the date of receipt of such notice; (c) deliver all completed or partially completed plans, drawings, information and other property that, if the Individual Contract had been completed, would be required to be furnished to UNDP thereunder; (d) complete performance of the work not terminated; and (e) take any other action that may be necessary, or that UNDP may direct in writing, for the protection and preservation of any property, whether tangible or intangible, related to the Individual Contract that is in the possession of the Individual contractor and in which UNDP has or may be reasonably expected to acquire an interest. In the event of any termination of the Individual Contract, UNDP shall only be liable to pay the Individual contractor compensation on a *pro rata* basis for no more than the actual amount of work performed to the satisfaction of UNDP in accordance with the requirements of the Individual Contract. Additional costs incurred by UNDP resulting from the termination of the Individual Contract by the Individual contractor may be withheld from any amount otherwise due to the Individual contractor from UNDP.

14. NON-EXCLUSIVITY

UNDP shall have no obligation respecting, and no limitations on, its right to obtain goods of the same kind, quality and quantity, or to obtain any services of the kind described in the Individual Contract, from any other source at any time.

15. TAXATION

Article II, section 7, of the Convention on the Privileges and Immunities of the United Nations provides, *inter alia*, that the United Nations, including its subsidiary organs, is exempt from all direct taxes, except charges for public utility services, and is exempt from customs restrictions, duties and charges of a similar nature in respect of articles imported or exported for its official use. In the event any governmental authority refuses to recognize the exemptions of the United Nations from such taxes, restrictions, duties or charges, the Individual contractor shall immediately consult with UNDP to determine a mutually acceptable procedure. UNDP shall have no liability for taxes, duties or other similar charges payable by the Individual contractor in respect of any amounts paid to the Individual contractor under this Contract, and the Individual contractor acknowledges that UNDP will not issue any statements of earnings to the Individual contractor in respect of any such payments.

16. AUDIT AND INVESTIGATION

Each invoice paid by UNDP shall be subject to a post-payment audit by auditors, whether internal or external, of UNDP or by other authorized and qualified agents of UNDP at any time during the term of the Individual Contract and for a period of two (2) years following the expiration or prior termination of the Individual Contract. UNDP shall be entitled to a refund from the Individual contractor for any amounts shown by such audits to have been paid by UNDP other than in accordance with the terms and conditions of the Individual Contract.

The Individual contractor acknowledges and agrees that, from time to time, UNDP may conduct investigations relating to any aspect of the Individual Contract or the award thereof, the obligations performed under the Individual Contract, and the operations of the Individual contractor generally relating to performance of the Individual

Contract. The right of UNDP to conduct an investigation and the Individual contractor's obligation to comply with such an investigation shall not lapse upon expiration or prior termination of the Individual Contract. The Individual contractor shall provide its full and timely cooperation with any such inspections, post-payment audits or investigations. Such cooperation shall include, but shall not be limited to, the Individual contractor's obligation to make available its personnel and any relevant documentation for such purposes at reasonable times and on reasonable conditions and to grant to UNDP access to the Individual contractor's premises at reasonable times and on reasonable conditions in connection with such access to the Individual contractor's personnel and relevant documentation. The Individual contractor shall require its agents, including, but not limited to, the Individual contractor's attorneys, accountants or other advisers, to reasonably cooperate with any inspections, post-payment audits or investigations carried out by UNDP hereunder.

17. SETTLEMENT OF DISPUTES

Amicable Settlement: UNDP and the Individual contractor shall use their best efforts to amicably settle any dispute, controversy or claim arising out of the Individual Contract or the breach, termination or invalidity thereof. Where the parties wish to seek such an amicable settlement through conciliation, the conciliation shall take place in accordance with the Conciliation Rules then obtaining of the United Nations Commission on International Trade Law ("UNCITRAL"), or according to such other procedure as may be agreed between the parties in writing. *Arbitration:* Any dispute, controversy or claim between the parties arising out of the Individual Contract, or the breach, termination, or invalidity thereof, unless settled amicably, as provided above, shall be referred by either of the parties to arbitration in accordance with the UNCITRAL Arbitration Rules then obtaining. The decisions of the arbitral tribunal shall be based on general principles of international commercial law. For all evidentiary questions, the arbitral tribunal shall be guided by the Supplementary Rules Governing the Presentation and Reception of Evidence in International Commercial Arbitration of the International Bar Association, 28 May 1983 edition. The arbitral tribunal shall be empowered to order the return or destruction of goods or any property, whether tangible or intangible, or of any confidential information provided under the Individual Contract, order the termination of the Individual Contract, or order that any other protective measures be taken with respect to the goods, services or any other property, whether tangible or intangible, or of any confidential information provided under the Individual Contract, as appropriate, all in accordance with the authority of the arbitral tribunal pursuant to Article 26 ("Interim Measures of Protection") and Article 32 ("Form and Effect of the Award") of the UNCITRAL Arbitration Rules. The arbitral tribunal shall have no authority to award punitive damages. In addition, unless otherwise expressly provided in the Individual Contract, the arbitral tribunal shall have no authority to award interest in excess of the London Inter-Bank Offered Rate ("LIBOR") then prevailing, and any such interest shall be simple interest only. The parties shall be bound by any arbitration award rendered as a result of such arbitration as the final adjudication of any such dispute, controversy or claim.

18. LIMITATION ON ACTIONS:

Except with respect to any indemnification obligations in Article 7, above, or as are otherwise set forth in the Individual Contract, any arbitral proceedings in accordance with Article 17 above, arising out of the Individual Contract must be commenced within three years after the cause of action has accrued. The Parties further acknowledge and agree that, for these purposes, a cause of action shall accrue when the breach actually occurs, or, in the case of latent defects, when the injured Party knew or should have known all of the essential elements of the cause of action, or in the case of a breach of warranty, when tender of delivery is made, except that, if a warranty extends to future performance of the goods or any process or system and the discovery of the breach consequently must await the time when such goods or other process or system is ready to perform in accordance with the requirements of the Individual Contract, the cause of action accrues when such time of future performance actually begins.

19. PRIVILEGES AND IMMUNITIES

Nothing in or relating to the Individual Contract shall be deemed a waiver, express or implied, of any of the privileges and immunities of the United Nations, including its subsidiary organs.

EVALUATION MATRIX

ANNEX VI

EVALUATION OF THE TECHNICAL PROPOSAL		MAXIMUM SCORE	%
CRITICAL SKILLS	A. Academic Background	20	70%
	<i>Master's degree in Business Administration, Sustainability, International Relations, European Union studies, Sustainable Tourism, Hospitality, Environmental Engineering, International Development, Economic Development, or related topics.</i>	20	
	* Master's degree 20 points; * Bachelor's degree 10 points.		
	B. General Experience	30	
	<i>At least 5 years of working experience in programming, project management, technical assistance, or policy advice in or for international financial institutions, the European Union, United Nations or similar organizations.</i>	20	
	* 10+ years 20 points; * 5-9 years 10 points.		
	<i>Proven track record of working in the tourism sector, international development issues, project management.</i>	10	
	C. Specific Experience	40	
	<i>Proven relevant experience in LAC countries is an asset.</i>	10	
	<i>Working experience in strategic communications with a proven record in management, tourism, media relations and sustainability.</i>	20	
<i>Excellent writing and editing skills with ability to synthesize complex and technical information from various sources into jargon-free, content for different audiences.</i>	10		
D. Required Languages	10		

	<i>Excellent oral and written communication skills in English. A second UN working language will be an asset.</i> <i>* English and a second UN working language 10 points;</i> <i>* English 5 points.</i>	10	
EVALUATION OF THE FINANCIAL PROPOSAL		100	30%

FINANCIAL EVALUATION OF PROPOSALS

The maximum number of points assigned to the financial proposal is allocated to the lowest price proposal (daily rate offered). All other price proposals receive points in inverse proportion.

$$p = y (\mu/z)$$

Where:

p = points for the financial proposal being evaluated

y = maximum number of points for the financial proposal

μ = price of the lowest priced proposal

z = price of the proposal being evaluated